






# NEC

## Audio Emcee Users Guide

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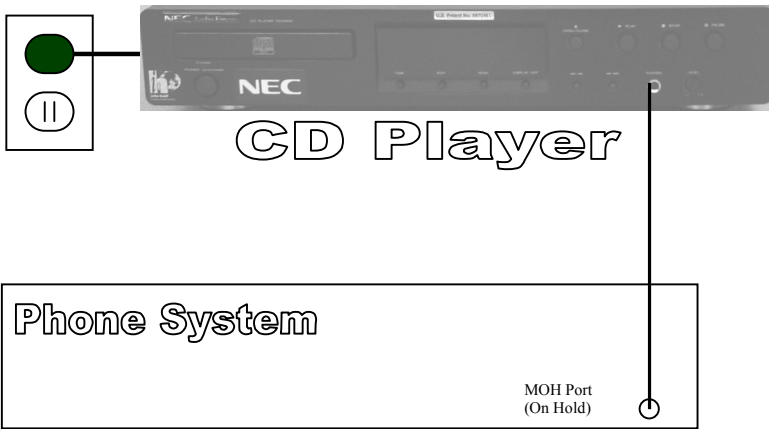
**WARNING**

To prevent fire or shock hazard, do not expose the unit to rain or moisture.  
To avoid electrical shock, do not open the cabinet. Refer servicing to qualified personnel only.

<p><b>For the customers in the United States</b></p>	<p><b>Except for customers in the United States</b></p>
  <p align="center"><b>ATTENTION</b> RISQUE DE CHOC ELECTRIQUE NE PAS OUVRI</p> <p><b>CAUTION- TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.</b></p>	<p>This appliance is classified as a CLASS 1 LASER product.</p> <p>AC power cord must be changed only at the qualified service shop.</p> <p>Do not install the appliance in a confined space, such as bookcase or built-in cabinet.</p>
 <p>This symbol is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product'</p>	<p>To prevent fire, do not Cover the ventilation of the apparatus with newspapers, table-cloths, curtains, etc. And don't place lighted candles on the apparatus.</p>
	<p>To prevent fire or shock hazard, do not place vases on the apparatus.</p>
<p><b>INFORMATION</b></p>	
<p>This equipment has been tested and found to comply to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:</p>	 <p>Always properly dispose of batteries.</p> <p>This Class A digital apparatus complies with Canadian ICES-003</p> <p><b>CAUTION</b> <b>TO PREVENT ELECTRIC SHOCK, DO NOT USE THIS POLARIZED AC PLUG WITH AN EXTENSION CORD, RECEPTACLE OR OTHER OUTLET UNLESS THE BLADES CAN BE FULLY INSERTED TO PREVENT BLADE EXPOSURE</b></p>
<p>-Reorient or relocate the receiving antenna</p>	
<p>-Increase the separation between the equipment and receiver.</p>	<p><b>ABOUT THIS MANUAL</b></p>
<p>-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected</p>	<p><b>Tip</b> Instructions in this manual describe the controls on the player.</p>
<p>-Consult the dealer or an experienced radio/TV technician for help</p>	<p>You can also use the controls on the remote if have the same or similar names as those on the player.</p>
<p><b>CAUTION</b></p>	
<p>You are cautioned that any changes or modification not expressly approved in this manual could void your authority to operate this equipment.</p>	

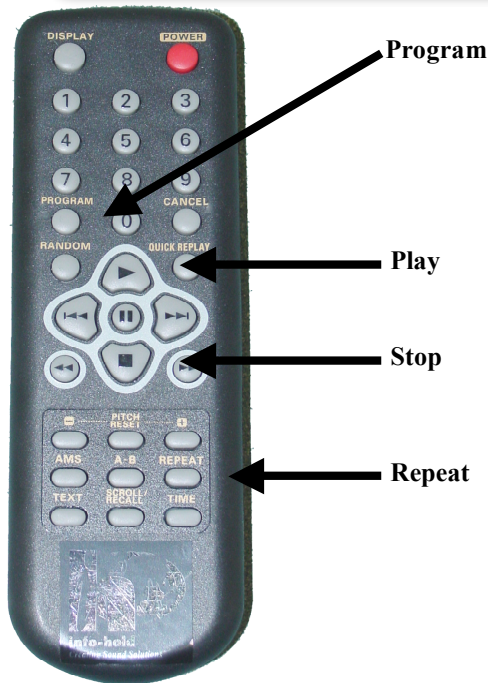
# INSTALLATION

- 1) Plug the CD Player into an electrical outlet. We recommend plugging the player into a regular 110 electrical outlet, and not a battery back up
- 2) Using the audio cable, connect the player to the phone system. The end with the adapter goes into the front of the CD Player and the other end goes into the MOH Port located on your phone system. If your phone system does not have a MOH Port, you'll need to splice the cable into your phone system.



- 3) Program your messages. Refer to programming instructions on the next page.
- 4) Adjust the volume. Call your main phone line from another line at your location, and ask to be put on hold. If the sound quality is distorted, or the volume is too low even when turned all the way up, contact Customer Service at (800) 373-8200.

# PROGRAMMING INSTRUCTIONS



*Note: You must use the remote control to activate the memory feature. If you do not, the player will not keep the programming in memory!*

1. If your system has been previously programmed, press **Stop** twice to clear previous programming.
2. Using your Track Legend, choose the messages you wish to program.
3. Turn the CD Player "ON".
4. Press **OPEN/CLOSE** on the front of the player and insert the compact disc, writing side up, into tray. Press **OPEN/CLOSE** again to close tray.
5. Press the **Program** button once. "PROG" will illuminate on the display.
6. Press the **Repeat** button once. "RPT" will illuminate on the display.
7. Using the numbered buttons, enter the tracks you wish to program. Pause after each track until the system prompts you for the next track.
8. After all selections have been made, verify that your display shows "PROG" and "RPT" like the display in Figure 1. If a "1" is showing after "RPT" press the **Repeat** button twice.
9. Press **Play**.

Figure 1

TTL	TRK	PROG	RPT	TIME
▶ 8	7	7	9	13
				0:12
				18

Sample of display when properly Configured.

# CARE & MAINTENANCE

It is a good idea to check your player on a regular basis (especially after weekends or extended closures) and after severe storms and power outages. When it is playing, it should display the track number being played and counting off seconds.

It would also be wise to check the volume now and then. Simply call your main line from another line at your location and ask to be placed on hold.

NEVER touch the bottom side of the CD. Dirt and oil from your hands can interfere when trying to play a track. Scratches can ruin the CD also. Discs that must be reproduced due to scratches are subject to a reproduction fee.

You can extend the life of your CD player if you turn it off at the end of the day or by putting an electrical time on your outlet, setting it to your store's hours.

NOTE: The player will *not* lose the sequence you programmed.

# TROUBLESHOOTING

The player displays “no disc”. If there is a CD in the player and yet the player displays the “no disc” message, there are two possible problems. Either the disc is defective, or there is a problem with the player’s optic lens.

In order to discover which problem is occurring, first try another disc in the player. If the new disc works, then the message disc is defective. If neither disc works, you will need a replacement player, as the optic lens is malfunctioning.

The player keeps playing the same message over and over: Check the display, if it shows “REPEAT1”, press “REPEAT” until “REPEAT” is shown.

The player is playing, but we can’t hear anything over the phone: 1) Check all the cable connections first. If the sound comes in and out, the cable is defective. Call Customer Service and we’ll send a replacement. 2) If possible, check the jack where the cable plugs in. You can do this by using a pair of headphones. If you can hear the messages with the headphones, the cable is defective. Call Customer Service and we’ll send a replacement. If you still can’t hear anything, call for a replacement player. (If leased or purchased through Info-Hold.)

**Info-Hold Customer Service:  
Monday through Thursday  
7AM to 6PM Eastern Time  
Toll Free: (800) 373-8200**

# TIPS

## **Checking your program order:**

Press “STOP”. Then press “CHECK”. Each time you press check, the display shows the track number in the order you programmed it. After the last track is shown, the display will show “END”.

## **Adding or removing tracks from your program:**

The best way to add or remove tracks is to reprogram the player. If tracks are added or removed without reprogramming the player, it will return to you original program in the event of a power outage.

**Note:** In case of a power failure, or if player is turned off, original tracks will be reinstalled when player is powered up again.

To erase the tracks stored in memory, press “STOP” twice.

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# NEC

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